

TIME BILLING & PROJECT COSTING FEATURES

- ▲ Seamless flow of billing information to Flexx *Invoicing* and Flexx *Collections*.
- ▲ Electronic "time card" entry (part of *e-Business* solution).
- ▲ Project profitability monitoring on-line.
- ▲ Flexible billing types and user-defined cycles.
- ▲ Integrated to Flexx *Customer Master*, *Inventory Master* and *Employee Tables*.
- ▲ Allows entry anywhere and any time.
- ▲ Unlimited service billing rates.
- ▲ Tracks all expenses—billable or non-billable.
- ▲ Invoice consolidation for entire company (services and products).
- ▲ On-line status review, editing, and reporting.
- ▲ Entry of both estimates and actuals for parts and labor.
- ▲ Tracking of work request notes and solution comments.
- ▲ Work scheduling and prioritizing.
- ▲ Entry of parts used and daily labor charges.
- ▲ Solution resource ("Help Desk") for repeat problems as history is built.
- ▲ Time billings and billing schedules.
- ▲ Billing edit listing.
- ▲ Customer history.
- ▲ Outstanding work request.

TIME BILLING & PROJECT COSTING

Flexx *Time Billing* and *Project Costing* modules are integral components of the complete solution package you need to operate your business effectively and successfully. These sophisticated tools are ideal for easy and accurate control of all your operations and projects. Fully integrated with other Flexx business management modules, these powerful applications can be used independently or together, giving you the true flexibility you need to provide quality customer service and to achieve optimum levels of profitability.

Time Billing tracks work requests and enables you to record work requests and request notes, schedule staff, record results, and bill parts and labor. *Time Billing* also supports the entry of work estimates for quotations and firm price projects. Estimate accuracy can be easily monitored, and various billing methods allow you to bill based on estimates or actuals—at any stage of the project's life cycle.

Flexx *Time Billing* also keeps a complete work history which your customer can review on-line, forming an excellent base for "Help Desk" applications. And because *Time Billing* is fully integrated with all Flexx modules, parts can be drawn from a central inventory (where companies run a combined inventory), ensuring stock levels are maintained and pricing is consistent. This module integration also means that data accuracy is increased and data entry is decreased—while flexibility is ensured.

Project Costing is one of Flexx's most versatile components, empowering you to easily track projects of all types and sizes through a four tier layout—simply by clicking your mouse. All other Flexx modules feed into *Project Costing*, ensuring that costs, revenue and estimates are accurately recorded and tracked.

Project Costing automatically records costs as it processes time billing, purchase orders, vouchers, sales orders, payroll and adjustments—while allowing you to define your own method of estimate/cost/revenue comparisons. This enables you to focus on profitability and cost-tracking at multiple levels simultaneously, so that problem areas can be exposed before they become a problem.

Flexx *Project Costing* reduces the expenditure of time and effort necessary to manage costing and resource allocation—and increases the tight project control you demand.

